

WILTSHIRE POLICE



Community Report

Warminster Westbury Mere and Tisbury Neighbourhood
Policing Team

February 2024



Proud to serve and protect our communities

www.wiltshire.police.uk | [Facebook/wiltshirepolice](https://www.facebook.com/wiltshirepolice) | [Twitter @wiltshirepolice](https://twitter.com/wiltshirepolice) | [LinkedIn/company/wiltshirepolice](https://www.linkedin.com/company/wiltshirepolice)

Neighbourhood policing team

Inspector: Insp Louise Oakley

Neighbourhood Sergeant: Sgt Vicky Howick

Neighbourhood Officers:

Westbury - PC John Pagan

Westbury - PC Tom Newman

Warminster - Pc Lauren Fairley

Warminster – Pc Guy Hamel

Mere /Tisbury – Pc Georgina Russell

PCSOs:

Westbury Town – PCSO Roland Revers

Westbury Rural – PCSO Alice Moore

Warminster Town- PCSO Holcombe

Warminster Rural – PCSO Lukasz Kolasinski – joined 1st March

Mere/ Tisbury – PCSO Stew Hunt

Community Commitment

WHAT? (What is the situation?)

- The **Community Commitment** is a contract between our NPTs and their communities, laying out clearly what service can be expected regarding their engagement at a local level, and how it will be delivered
- This document has been developed by Corporate Comms and Engagement and Local Policing. Consultation has taken place with C/Insp, IAG Chairs, Public Service Board & Public Contact, Engagement and Neighbourhood Policing Board (PCENP)
- Within the Community Commitment, NPTs will commit to activity under 5 key themes:
 - ✓ **Engaging regularly with communities by holding face to face events**
 - ✓ **Engage regularly through online channels**
 - ✓ **Publish information about their local team, local priorities and update on activity**
 - ✓ **Consult and engage with communities on key decisions**
 - ✓ **Increase and broaden their engagement across need to reach communities**
- Prior to public launch**, the Community Commitments were cascaded in to NPTs through local engagement with Inspectors and Chief Inspectors to ensure understanding of expectations for delivery.
- The Community Commitments** were launched on Monday 8 January in line with the TOM1 launch.

SO WHAT? (What is happening?)

WILTSHIRE POLICE
COMMUNITY COMMITMENT

Our mission: Keeping Wiltshire Safe

Our priorities:

- Safer public spaces
- Violence
- Burglary

Neighbourhood Policing Teams will:

ENGAGE REGULARLY WITH COMMUNITIES BY HOLDING FACE TO FACE EVENTS

- We will hold at least one public meeting / surgery per month, giving you a chance to meet your local team and find out more information on local policing priorities, crime stats and engagement opportunities.
- We will advertise our public meetings and surgeries on the **Your Area** section of the Wiltshire Police website, on local Neighbourhood Policing Team social media channels and Community Messaging.
- Every engagement opportunity will be recorded so we can ensure we are meeting our commitment to you.
- We will hold regular face to face meetings and events with a wide range of community groups such as businesses, faith groups, youth groups and residents' associations.
- We will bring policing out to your community, through the proactive use of the Neighbourhood Engagement Vehicles.

ENGAGE REGULARLY THROUGH ONLINE CHANNELS

- We will actively use local Neighbourhood Policing Team social media channels to engage with our communities.
- Every Neighbourhood Policing Team will host quarterly Facebook Live events.
- We will exchange information with those signed up to our Community Messaging alert system via email, text or phone and continue to promote this free service to new members.

LOCAL PRIORITIES

Neighbourhood Policing in Police websites if the Wiltshire Police consult you when we are to help

www.wiltshire.police.uk

Facebook: @wiltshirepolice, Twitter: @wiltshirepolice, Instagram: @wiltshirepolice, LinkedIn: company/wiltshirepolice

CONSULT AND ENGAGE WITH COMMUNITIES ON KEY DECISIONS

- We will ask the public to take part in questionnaires and surveys to build information and improve our policing service.
- We will provide visibility at Parish Council meetings and, in the absence of physical attendance, will provide a written update. We will also support a programme of additional meeting attendance through Area Boards or Community Safety Groups.
- We will action feedback, concerns or complaints – and tell you what action has been taken. If we cannot help, we will help signpost the public to who can.
- We will work closely with our partners, such as local authorities and parish and town councils, and community representatives i.e. businesses, faith groups, schools to tackle community issues.
- We will work closely alongside local watch schemes to enable strong partnerships between the police and communities.
- We will consult regularly with our Independent Advisory Groups (IAGs) to ensure they have a voice as a critical friend to help shape our policing service.

INCREASE AND BROADEN OUR ENGAGEMENT ACROSS NEED TO REACH COMMUNITIES

- We will build Community Beat Profiles for each of our Neighbourhood Policing Team to help us better understand the specific communities within our local areas.
- We will engage with specific community groups and those living and working in particular geographical areas about those issues that are important or impacts most upon them.
- We will work with young people and our partners in education settings to help improve safety, reduce reoffending and, along with relevant other agencies, offer support to those who need it.

www.wiltshire.police.uk

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WILTSHIRE POLICE

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Find your area

Our Community Commitments

Our Neighbourhood Policing Teams will:

- Engage regularly with communities by holding face-to-face events
- Engage regularly through online channels
- Public information on your local team, local priorities and update on activity
- Consult and engage with communities on key decisions
- Increase and broaden our engagement across need to reach communities

Download a PDF Copy of Our Community Commitments

- CommunityCommitment_WebPolice.pdf
- CommunityCommitment_Annexary.pdf
- CommunityCommitment_Chapter2of4.pdf
- CommunityCommitment_Decision.pdf

WILTSHIRE POLICE

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Engaging with our Communities

A cornerstone of British policing is the ethos of 'policing by consent'. In order to maintain legitimacy and an ability to police by consent, it is vital that the public support policing at every level. To achieve this there must be confidence in and confidence in policing and this can only be built and sustained through engaging with the public.

Engagement with the public has never been more important than it is now. There are high expectations of public services, alongside low trust and confidence within some communities. In addition, newer ways of communicating mean that expectations are higher in terms of speed, ease and enhanced access for information.

We recognise that it is only through working together with our communities, and by encouraging their active engagement, that we can help deliver a service that meets the needs of our people.

Our Community Engagement Strategy 2022-2025

Our Community Engagement Delivery Plan 2022-2024

Find out what's going on in your area

Career and volunteering opportunities

Representing our communities

Join an Independent Advisory Group

Our Community Commitments

WILTSHIRE POLICE

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What's happening in your area?

Find your local officer, get the latest crime statistics and advice, help us respond for information and find out what we're doing to tackle crime in your area.

Find your area

Other profiles in your area

Careers

My highlights update to the Police and Crime Commissioner

Our Community Commitments

Local Policing in Wiltshire

Public Engagement – Activities and Resources

CPT to NPT – All localised Facebook pages now reaffirmed with updated wording. Your Area pages now starting to show changes as requested to the national Single Online Home team.

Facebook Live events – Chippenham NPT (10 January) and the Chief's Live event (22 January) reaffirming the Community Commitments across the Force and updating the public on the Force's plan for the new year. Facebook Lives across NPTs to be held quarterly.

Neighbourhood Policing Week (22-26 January) – Your Area and localised NPT Facebook pages updated with all events taking place and NPTs **required** to update their events on social media. Week's campaign is to focus on and celebrate:

- Early intervention and dealing with ASB
- Problem-solving policing (use of POP plans)
- Improving trust and confidence through neighbourhood policing alongside our partners



Neighbourhood Engagement Register – Visits Made (January 2024 Update)

Since January there has been a 26 % increase in community engagement , awaiting for below figures to be updated

NPT AREA	School Visits	Drop In Sessions	Local Authority Meetings	Community Events Fetes,Carnivals,Protests	Military Engagement	Places of Worship Meetings	General Public Engagement – relating to crime and meetings not categorised	TOTAL TO DATE (in brackets = MoM growth)
WARMINSTER/ WESTBURY	96	69	39	26	6	4	162	402 (+2%)

Local Priorities & Updates

Priority	Update
ASB	<p>ASB continues to be a priority in both Westbury and Warminster . High Visibility patrols are being conducted at certain times to deal with any incidents and provide reassurance to the community. The police are working very closely with partner agencies . We are working with the youths for early intervention and local schools – problem solving – Op days of action – we are working with harm reduction unit to Id hot spot area for target patrols and thinking out side to box with initiatives and funding – we are aware of the increase and increase over school holidays – and trying to forward plan- we work with regular missing children.</p>
Burglaries	<p>Burglaries is another priority – we seem to have spates of them periodically- non dwelling commercial breaks- target patrols, assistance from the Burglary team Non-dwelling burglaries We have seen an increase in reports of burglary in more rural locations such a Tisbury . These have predominately involved business premises and outbuildings. High visibility targeted patrols are being carried out in these areas. Op SPARE 11th march 2024 joint Op – days of action – rural crime . Working with Dorset and Salisbury</p>

Local Priorities & Updates

Priority	Update
Shoplifting	<p>There has been a decrease not a significant one and numbers still high – we have created a problem solving plan moving forward where we work with partners and business and try to reduce Shoplifting- planning forward days of action plain clothes operations and up foot patrol in the town centre high visible presence. Working harder on investigations and detecting crime and dealing with offenders</p>
Vulnerable	<p>Vulnerable checks Officers conduct regular visits to our identified vulnerable people to both reassure them following reported concerns and to deter visits by criminals who wish to exploit them. We have been working closely with Wiltshire Council Housing on evidence to support several injunctions which we have now got in place. These premises are visited regularly by the teams to provide support to those who are most vulnerable.</p>

ROAD SAFETY

#FATAL5 education

One of the largest forms of distractions is mobile phone use.

It's illegal to use a handheld mobile phone while driving a motor vehicle on the roads in the UK.

Even using a hands-free option can incur penalties if your driving is deemed to be dangerous.

The police have the right to stop you if they think you're distracted and not in control of your vehicle, and you can be prosecuted.

You can use a hand-held phone when:

you're safely parked and engine off

you need to call 999 or 112 in an emergency and it's unsafe or impractical to stop

you're making a contactless payment in a vehicle that is not moving, for example at a drive-through restaurant

you're using the device to park your vehicle remotely

Wiltshire Police

Community Road Safety Team; what we do

PARTNERSHIP WORKING

- Community safety initiatives
- Work with Wiltshire Council (WC) and Dorset & Wiltshire Fire & Rescue Service (DWFRS) on road safety matters
 - Safe Drive Stay Alive (DWFRS)
 - Car seat checks (WC)
 - Op Close Pass - 2 wheels



INTERVENTION

- Road safety campaign 2023
- Community Speed Watch (CSW) letters
- Visible presence
- Speed Indicator Device (SID) scheme



ROAD SAFETY

ENFORCEMENT

- Project Zero days
- Community Road Safety Team days of action
- Support to Tramlane op
- Community Road Safety and Speed Enforcement officers
- Speed awareness courses, fine & points and court action
- Force wide operations



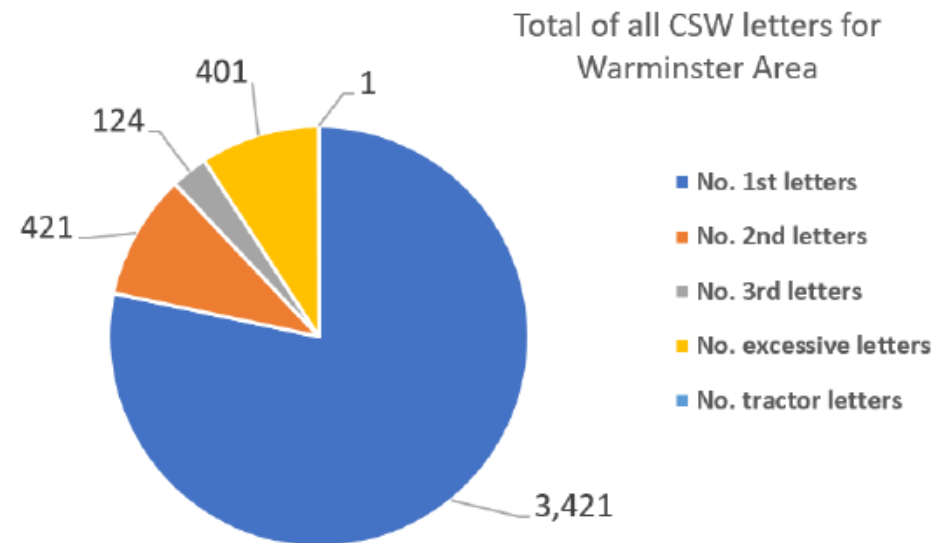
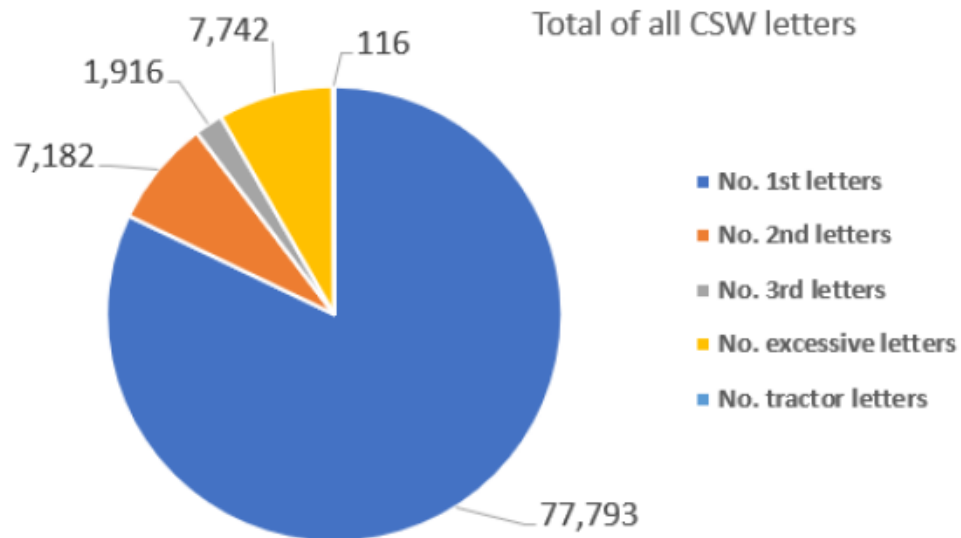
EDUCATION

- Empowerment to communities to deliver CSW
- CSW letters
- SID scheme
- Visible presence
- Op Close Pass - Equine
- #Fatal5



• CSW – Warminster area - Data since July 2020 to 28 February 2024

Team	No. 1st letters	No. 2nd letters	No. 3rd letters	No. excessive letters	No. tractor letters	Total letters	No. of watches	Average speeders %
Chapmanslade	259	11	2	13	0	285	215	0.9%
Longbridge Deverill	128	19	5	6	0	158	177	1.0%
Maiden Bradley	78	0	0	2	0	80	89	0.9%
Upper Deverills	2956	391	117	380	1	3845	359	10.5%
Grand Total	3421	421	124	401	1	4368	840	3.3%



Useful Links

For more information on Wiltshire Police's performance please visit:

- PCC's Website - <https://www.wiltshire-pcc.gov.uk/>
- HMICFRS Website - <https://www.justiceinspectorates.gov.uk/hmicfrs/police-forces/wiltshire/>
- For information on what crimes and incidents have been reported in the Warminster Community Policing Team area visit <https://www.police.uk/pu/your-area/wiltshire-police/>

Get Involved

Keep up to date with the latest news and alerts in your area by signing up to our **Community Messaging service** – www.wiltsmessaging.co.uk

Follow your CPT on social media

- [Warminster Police Facebook](#)
- [Warminster Police Twitter](#)
- [Westbury Police Facebook](#)
- [Mere Police Facebook](#)

Find out more information on your CPT area at: www.wiltshire.police.uk and here www.wiltshire-pcc.gov.uk

The screenshot shows the top navigation bar of the Wiltshire Police website. It features the "WILTSHIRE POLICE" logo on the left, a search bar with the text "How can we help you?" and a magnifying glass icon on the right, and a menu with five items: "Report", "Tell us about", "Apply or register", "Request", and "Feedback". Below the navigation bar is a breadcrumb trail: "Home > About us > CPTs". The main heading is "Warminster CPT". The content area contains the following text:

CPT Warminster covers the areas of Warminster, Westbury, Tisbury, Mere and surrounding areas

To contact your CPT about a community-related matter, such as a school visit, then please email WarminsterAreaCPT@wiltshire.police.uk. Please note that this mailbox is not monitored 24/7.

You are unable to report crimes of any type via email and please do not report any situations that require an urgent response. In the case of an emergency please contact 999 and for non-urgent crimes and incidents, please call 101 or [Report a crime here](#)

You see a map of [crimes in the Warminster area](#) by visiting www.police.uk